

BEMCO SLEEP SET LIMITED WARRANTY AND CARE GUIDE



Congratulations! You are the proud owner of a superior quality Bemco Sleep Set, the set designed and manufactured to help you Enjoy Healthy Sleep! Please read this Care Guide and Limited Warranty carefully. Keep this folder along with a copy of your receipt in an easy-to-reach place.

Enjoy Healthy Sleep!

CARING FOR YOUR BEMCO MATTRESS SO YOU ENJOY HEALTHY SLEEP!

Do's

- Do** use the matching Bemco foundation to ensure that you have proper support for your Bemco mattress.
- Do** use a superior quality mattress pad to protect your Bemco sleep surface and keep it sanitary. Unsanitary conditions void your warranty.
- Do** use a metal bed frame or metal support system with a headboard and footboard. A metal center support is required for a queen and king set.

Don'ts

- Don't** ever bend your mattress as this can permanently damage the unit.
- Don't** jump or stand on your mattress.
- Don't** use the handles to turn your mattress. The handles are only to position it.
- Don't** remove the law tag attached to the end of your mattress. It helps establish and identify your warranty rights.
- Don't** use dry cleaning fluid of any kind as the chemicals will damage your mattress.
- Don't** place a board between your mattress and foundation since this makes the foundation ineffective.
- Don't** smoke in bed or expose your mattress to open flame. As required by federal law, this mattress is manufactured to resist ignition from a lighted cigarette, but it is not flame or fireproof.

BEMCO CLAIM PROCEDURE

- To obtain service under this Limited Warranty:**
- Contact the retailer from whom you purchased your Bemco product; provide proof of purchase; explain the defect. The retailer will report your problem to the manufacturer or representative.

This limited warranty is given by the below independent manufacturer producing Bemco products under license. BEMCO ASSOCIATES, INC., MAKES NO WARRANTY, EXPRESS OR IMPLIED, TO THE ORIGINAL PURCHASER AND BEARS NO RESPONSIBILITY OR LIABILITY PURSUANT TO THIS DOCUMENT OTHER THAN PROVIDING THE INFORMATION STATED HEREIN. No employee or representative of manufacturer is authorized to change this warranty in any way or grant any other warranty.

ADDITIONAL INFORMATION

All implied warranties hereunder including an implied warranty of merchantability or fitness for a particular purpose shall not extend in duration beyond the term of this limited warranty as indicated herein.

The remedies set forth in this instrument are exclusive. Manufacturer shall not be liable for special, indirect, or consequential damages resulting from the use of this product, and in no event shall its liability exceed the purchase price of the product except as expressly provided herein. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the duration of any implied warranty set forth herein may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

THE BEMCO® LIMITED WARRANTY

MERIDIAN MATTRESS WARRANTY is for Product Defect Only. It can not be responsible for **WEAR** or **COMFORT**.

Bemco mattresses and foundations are built with high quality and an outstanding level of craft. This allows Bemco to offer you a limited warranty against defects in workmanship and/or materials, not including loose threads; fabric; or handles if featured on this product.

To obtain service under this warranty, please note that:

- This warranty extends only to the original purchaser.
- Proof of purchase is required including date, place of purchase, and price. In the absence of documentation of purchase, the date on the manufacturer's law label is computed as the date of purchase. If law label is removed and no documentation is presented, product is not eligible for warranty adjustment.

If you meet these service conditions, the warranty applies as follows:

- During the non-prorated years after purchase (see Limited Warranty Schedule), service resulting from a defect is either repair without charge for labor and materials, or at the manufacturer's option, replacement exclusive of transportation costs.
- Your Bemco mattress and/or foundation will be repaired or replaced at the manufacturer's option.
- Manufacturer reserves the right to substitute ticking or other materials used in construction, in a like quality, if the original materials are not available. Used mattresses are not restored to new condition.
- Warranty is limited to structural defects only, not to normal wear and compression of filling materials.
- Labor and materials charges are calculated as shown for the warranty code of the model you purchased plus all transportation costs. Transportation for repair or replacement to be arranged and paid by the consumer. Items must be wrapped in protective plastic, paper, or cardboard so that they are not soiled en route to the manufacturer.
- Manufacturer does not provide a loaner set to consumer.
- Consumer is not entitled to credit or replacement.
- Repair/replacement of one piece of a sleep set does not automatically guarantee repair/replacement of the other piece.
- Any solution not provided for by this warranty, such as credit, trade-in, or replacement, must be by mutual consent of the consumer and the manufacturer. This could require a cash payment to the manufacturer by the consumer.

This warranty does not apply to:

- Normal wear and tear.
- Bedding which is unsanitary including, but not limited to, bedding stained with blood and/or urine.
- Product failure caused by conditions other than defects in materials or workmanship.
- Any queen or king size mattress or foundation which is used on a frame or bed rails without an appropriate center support rail. (See Proper Support diagram.)
- Mattresses which are not used with an appropriate Bemco foundation as part of a complete Bemco system.
- Damage to the fabric of the outer cover including wear, tear, and burned.
- Damage from abuse such as standing on or jumping on the unit, bending or rolling the bedding, and sitting on the sides.
- Commercial usage, including those products specifically designed for commercial use.
- Handles. (Notes: Handles are only for use in positioning the mattress and not to turn it.)
- Products marked sample, "irregular", or "as is".

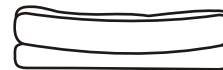
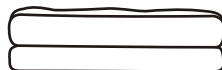
-Body Impressions

Note: Body impressions demonstrate that your new Bemco mattress is adjusting to your body's individual contours and customizing itself to you so you can Enjoy Healthy Sleep!

- Body impressions are not a structural or design defect.
- They are more noticeable on a king or queen size mattress.
- Body impressions are not covered by this limited warranty.

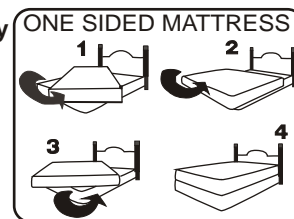
There is a difference between

BODY IMPRESSIONS and SAGGING.



To prevent sagging, follow these easy steps for rotating your mattress:

For a one-sided mattress, rotate your mattress counter clockwise 1/2 turn, then realign the mattress and foundation. Repeat every two weeks during the first three months; after three months, repeat rotation monthly.



Do not use the handles to turn the mattress. To avoid personal injury, do not rotate the mattress yourself. Have someone help you.

For a two sided mattress, rotate the mattress until it is hanging over the foundation. Raise it up on its side, turn the mattress over, lower it, and realign it with the foundation.



Failure to properly rotate and/or turn the mattress could result in voiding the warranty.

Proper support is:

For twin, full, twin XL, full XL, a four leg metal bed frame or minimum of five bed slats when used with a bed rail.

For queen, a five leg metal bed frame with one leg in the center of the frame or a fifth leg center support when used with bed rails.

For king, a six leg metal or wood bed frame with a minimum of two legs through the center of the frame.



LIMITED WARRANTY SCHEDULE

The following length of time will apply to BEMCO mattress.

Warranty Code on Law Tag Label	Total Limited Warranty Period
TWO SIDED MATTRESS	
A	15 years
B	10 years
C	5 years
D	2 1/2 years
E	1 year
ONE SIDED MATTRESS	
B1	10 years
C1	5 years

Non-prorated time periods:

- Class B1 10 years
- Class A 1st Five years
- Class B, C, C1 1st year